

How to join a CRANAplus webinar



Download Zoom

Before the webinar, make sure you have downloaded the webinar software or browser extension: <https://zoom.us/download>



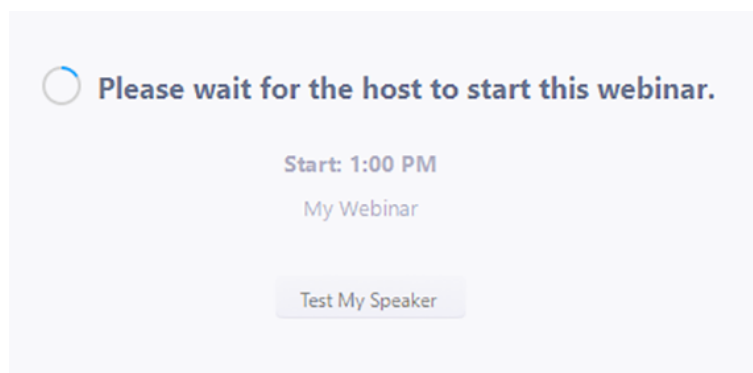
Tune in live

To access the webinar you have registered for, log into the CRANAplus Dashboard <https://secure.crana.org.au/account/login>
Navigate to *My Webinar Registrations* and click **Join**



Waiting for the host to start

If the host hasn't started broadcasting the webinar yet, you'll receive the following message:



Connection Failed?

If you receive an error message when attempting to join the webinar, please keep trying! Your internet connection may be unstable.



Having issues with Zoom?

Visit <https://support.zoom.us/> for troubleshooting